

the **Scrivener**



**CONGRATULATIONS
TO OUR NEWEST
BC NOTARIES!**

Because It Matters . . .

➔ **Many of the people who walk through our BC Notary doors are older adults who have trusted us for years—sometimes decades. They come to us during some of the most meaningful moments in their lives. It's our responsibility to make their experience as comfortable, respectful, and reassuring as possible.**

Creating a Welcoming and Safe Space

A few small changes in our offices can make a big difference. Simple things—like adding handrails where needed, keeping hallways clear for wheelchairs and walkers, and making sure seating is sturdy and easy to get in and out of—help clients feel safe and supported the moment they arrive. Those and other adjustments aren't just practical, they show clients we've thought about their comfort before they even see us.

Offering Support with Kindness

Many ageing clients appreciate a steady arm, an unhurried pace, or help settling into a chair. Those gestures may seem small, but they go a long way in building trust. Ensuring washrooms are accessible, doors are easy to open, and staff are ready to lend a hand all contribute to a caring environment where clients feel looked after.

Giving Extra Time—Because It Matters

Ageing clients may need more time to move around the office, take bathroom breaks, review documents, and ask questions. Things don't always move quickly—and that's okay. Building-in a little extra time allows clients to process information comfortably and gives

us the opportunity to explain things clearly, without rushing. Patience is one of the most valuable tools we have.

Leading with Empathy

Empathy is at the heart of BC Notaries' work. Our ageing clients may be navigating complex decisions or emotional situations. Taking the time to listen, offer reassurance, and meet them where they are helps reinforce the trust they've placed in us and reflects the community spirit at the core of the Notary profession.

By creating accessible spaces, offering thoughtful support, and approaching every interaction with patience and understanding, we honour the people who have contributed so much to our communities—and who continue to rely on us for guidance and care.

Personal Message from the President

While 2025 may not have felt as busy in sheer volume, I know how much heavier our workload has been, from rising compliance demands, more complex files, and the ripple effects of a shifting economy. It has been challenging but we Notaries have been there for our community—family, friends, clients, colleagues, and neighbours—and they appreciate our important work. I trust you took some time over the holidays to rest, recharge, and come back feeling renewed.

Looking forward to an exciting and busy 2026 for all of us! 🍷

Regards,
Rimpy Sadhra,
West Coast Notaries



RIMPY SADHRA

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